

**CORPORATION OF THE TOWNSHIP OF
NORTH KAWARTHA
BY-LAW # 110/09**

A BY-LAW TO ADOPT AN ACCESSIBLE CUSTOMER SERVICE STANDARDS POLICY FOR THE CORPORATION OF THE TOWNSHIP OF NORTH KAWARTHA.

WHEREAS Section 1.(a) of the Accessibility for Ontarians with Disabilities Act, 2005 S.O. c. 11 provides for developing, implementing and enforcing accessibility standards in order to achieve accessibility for Ontarians with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises;

AND WHEREAS Section 6.(1) provides for regulations establishing accessibility standards;

AND WHEREAS Section 2 of Ontario Regulation 429/07 provides that the accessibility standards for customer service apply to the designated public sector organizations on and after January 1, 2010 and to other providers of goods or services on and after January 1, 2012

AND FURTHER WHEREAS Section 3. (1) of Ontario Regulation 429/07 provides that every provider of goods or services shall establish policies, practices and procedures governing the provision of its goods or services to persons with disabilities.

NOW THEREFORE the Council of the Corporation of the Township of North Kawartha enacts as follows:

1. That an Accessibility for Customer Service Standards Policy be hereby adopted by the Corporation of the Township of North Kawartha and attached to this by-law as Schedule "A".
2. That this By-law shall come into full force and effect on the 1st day of January, 2010.

READ A FIRST, SECOND AND THIRD TIME AND PASSED IN OPEN COUNCIL ON THE 15TH DAY OF SEPTEMBER, 2009.

Jim Whelan, Reeve

Connie Parent, Clerk